

Questions and Answers related to RRC Re-solicitation of DBITS SOW 455-22-1027

1. Does TRRC expect that the first portion of this project will be requirements gathering at which point a refined/updated scope can be presented?
 - Further requirements gathering/clarification meetings would be in order as input to the first portion of a Workplan deliverable. Updated scope, schedule, and cost changes would be handled by Change Request if needed.
2. If the vendor determines that additional product licenses are needed to complete the required functionality those would be recommended, but not included in our cost, we would anticipate the RRC to purchase those if agreed to.
 - This is a potential option if the proposed additional product is agreeable for the product solution.
3. Does the RRC have an estimate of the number of documents and data anticipated for these two applications and can ensure that the Salesforce org(s) have enough storage space to accommodate same?
 - The number of documents is driven by industry need and the Commission estimates approximately 1,000 documents submitted annually ranging in size from less than 1 MB to 5 GB. In the event that Salesforce.org does not have enough storage space, RRC could leverage its Box licensing and integrate it into the product solution.
4. Does the RRC currently have a mandated application for managing User Stories, Testing, UAT, etc. or can the vendor suggest/provide/use our standard?
 - RRC does not have a mandated application for the above. The vendor may suggest a tool for use.
5. Does the Mining application currently exist in a production environment as is it being used today?
 - No, the Mining application does not currently exist in a production environment. The requirements have not been finalized. Further validation and refining would be needed before any development takes place. A Proof of Concept was done and all code can be used/reused as a base for this system.