



Contact Information

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The Office of Public Engagement assists the public in navigating Commission proceedings of all types and further enhances public access to Commission information. This team engages with the public through direct outreach and education to facilitate greater understanding of agency processes and solicit broader participation in matters before the Commission.

OUR MISSION

- Serves as a liaison to the citizens of Texas in addressing their questions and concerns and ensures excellent customer responses
- Educates the public on the jurisdictional authority of the Railroad Commission of Texas and the impact of the Texas energy industry to the state, U.S. and global economies, and overall benefits to everyday lives
- Performs outreach to the public and internal and external stakeholders on state laws, Railroad Commission of Texas rules, and the agency's procedures and processes

CORE RESPONSIBILITIES

- Educate local communities on RRC's role in regulating Texas energy industries
- Educate the public on the importance of the Texas oil and gas industry to the state's economy and our daily lives.
- Primary liaison between RRC and local government/municipalities
- Educates public and others on rights and responsibilities in agency policies and procedures (e.g., permitting, hearings)
- Promotes public participation in the agency rulemaking process
- Promotes awareness of the RRC's responsibilities, rules, regulations, and programs
- Promote RRC at elementary, middle/junior high, high schools and higher education institutions
- Exhibits at relevant conferences, trade shows and other events
- Engage with local community organizations (e.g., Rotary Clubs, Chambers of Commerce, etc.) and hosts outreach events
- Hosts foreign delegations and other diplomacy events
- Coordinates invitations for RRC speakers for professional events
- Provides speaker training for RRC employees
- Sponsors/hosts events that promote public awareness
- Coordinates customer service responses to public inquiries, requests, and complaints
- Coordinates Compact with Texans



About the Railroad Commission:

Our mission is to serve Texas by our stewardship of natural resources and the environment, our concern for personal and community safety, and our support of enhanced development and economic vitality for the benefit of Texans. The Commission has a long and proud history of service to both Texas and to the nation, including more than 100 years regulating the oil and gas industry. The Commission also has jurisdiction over alternative fuels safety, natural gas utilities, surface mining and intrastate pipelines. Established in 1891, the Railroad Commission of Texas is the oldest regulatory agency in the state. To learn more, please visit <https://www.rrc.texas.gov/about-us/>.