



GAS UTILITIES INFORMATION BULLETIN

No. 1128

Wayne Christian, Chairman

Christi Craddick, Commissioner

Ryan Sitton, Commissioner

MARCH 31, 2020
OVERSIGHT AND SAFETY DIVISION
Kari French, Director

TABLE OF CONTENTS

SECTION 1: NEW APPEALS AND APPLICATIONS FILED	3
SECTION 2: APPEALS AND APPLICATIONS SET FOR HEARING OR PREHEARING CONFERENCE	5
SECTION 3: STATUS OF PENDING CASES	5
SECTION 4: NOTICES OF DISMISSAL	5
SECTION 5: ORDERS OF THE COMMISSION	5
SECTION 6: MISCELLANEOUS	5

SECTION 1: NEW APPEALS AND APPLICATIONS FILED

DOCKET NO.: 10955
CAPTION Application of Texas Gas Service Company for Test Year 2019 Annual Interim Rate Adjustment for the Unincorporated Areas of the West Texas Service Area.
DATE FILED -- 03/13/2020
FILED BY -- Stephanie G. Houle
EXAMINER -- Kari French
TECHNICAL -- Claudia Godoy

DOCKET NO.: 10956
CAPTION Inquiry into the Failure of DCP Operating Company, LP to Comply with Safety Standards.
DATE FILED -- 03/16/2020
FILED BY -- Commission's Own Motion
EXAMINER --
TECHNICAL --

DOCKET NO.: 10957
CAPTION Appeal of CenterPoint Energy Corp., D/B/A CenterPoint Energy Entex and CenterPoint Energy Texas Gas from the Actions of the Cities of Lindale, Liberty, Livingston, Rusk, and Huntsville
DATE FILED -- 03/19/2020
FILED BY -- Sam Chang
EXAMINER -- Dee Marlo Chico
TECHNICAL -- Rose Ruiz

DOCKET NO.: 10960
CAPTION Inquiry into the Failure of Magellan Terminals Holdings, L.P. to Comply with Safety Standards.
DATE FILED -- 03/19/2020
FILED BY -- Commission's Own Motion
EXAMINER --
TECHNICAL --

DOCKET NO.: 10961
CAPTION Inquiry into the Failure of Atmos Energy Corp., Mid-Tex Division to Comply with Safety Standards.
DATE FILED -- 03/19/2020
FILED BY -- Commission's Own Motion
EXAMINER --
TECHNICAL --

DOCKET NO.: 10962
CAPTION Inquiry into the Failure of Eagle Enclave, LLC to Comply with Safety Standards.
DATE FILED -- 03/27/2020
FILED BY -- Commission's Own Motion
EXAMINER --
TECHNICAL --

DOCKET NO.: 10963
CAPTION Inquiry into the Failure of Stonewood Terrace Apartments to Comply with Safety Standards.
DATE FILED -- 03/27/2020
FILED BY -- Commission's Own Motion
EXAMINER --
TECHNICAL --

DOCKET NO.: 10964
CAPTION Inquiry into the Failure of Centurion Pipeline L.P. to Comply with Safety Standards.
DATE FILED -- 03/19/2020
FILED BY -- Commission's Own Motion
EXAMINER --
TECHNICAL --

DOCKET NO.: 10965
CAPTION Inquiry into the Failure of West Texas GA, Inc. to Comply with Safety Standards.
DATE FILED -- 03/19/2020
FILED BY -- Commission's Own Motion
EXAMINER --
TECHNICAL --

DOCKET NO.: 10966
CAPTION Appeal of CenterPoint Energy Resources Corp., D/B/A Centerpoint Energy Entex and Centerpoint Energy Texas Gas from the Actions of the Cities of Tyler, Anahuac, Jacksonville, Orange, Kilgore, Longview, White Oak, and Overton
DATE FILED -- 03/27/2020
FILED BY -- Ann Coffin
EXAMINER -- Dee Marlo Chico
TECHNICAL -- Rose Ruiz

**SECTION 2: APPEALS AND APPLICATIONS SET FOR HEARING OR PREHEARING
CONFERENCE**

[Office of General Counsel Weekly Hearing Schedules for 2020](#)

None currently.

SECTION 3: STATUS OF PENDING CASES

None currently.

SECTION 4: NOTICES OF DISMISSAL

None currently.

SECTION 5: ORDERS OF THE COMMISSION

None currently.

SECTION 6: MISCELLANEOUS

A. Gas Services Department Publications and Statistics

1. Gas Utilities Information Bulletins available at <http://www.rrc.state.tx.us/gas-services/publications-statistics/gas-utilities-information-bulletins/>.
2. Rate Review Handbook available at <http://www.rrc.state.tx.us/media/41964/rate-review-handbook-2017.pdf>.
3. Gas Utilities Annual Statistics available at <http://www.rrc.state.tx.us/gas-services/publications-statistics/2017-gas-utility-annual-statistical-reports/>.
4. Gas Storage Statistics available at <http://www.rrc.state.tx.us/gas-services/publications-statistics/gas-storage-statistics/>.
5. Six MCF Residential Gas Bill Analysis for Texas Cities available at <http://www.rrc.state.tx.us/gas-services/publications-statistics/six-mcf-report/>.

B. Interest Rate on Customer Deposits

1. We have been advised by the Public Utility Commission of Texas that the interest rate to be applied to customer deposits in calendar year 2018 is 0.91%. All gas utilities should use 0.42% for the calendar year 2017 and 0.11% for calendar year 2016. This information can be found at: <https://www.puc.texas.gov/industry/electric/reports/HRates/HistRates.pdf>

C. Contact Information

1. Audit Section's Headquarter and District Offices:

Headquarter Location:
William B. Travis Building
1701 North Congress Avenue
Austin, Texas 78701
Mailing Address:
P. O. Box 12967
Austin, Texas 78711
Telephone 512-463-7167

Fax 512-475-3180

Austin District:

Stephen Cooper, Director, Utility Audit Section
Janeen Metcalf, Compliance Analyst II
Telephone: 512-463-7022

Fort Worth District:

City Hall 13th Street Annex
401 West 13th Street, Suite B

Josh Settle, Senior Auditor
Yolandra Davis, Senior Auditor
Telephone: 817-882-8966

Houston District:

1706 Seamist Drive, Suite 50
Houston, Texas 77008

Margie Stoney, Project Auditor
Larry Alcorn, Auditor
Dale Francis, Senior Auditor
Konata Uzoma, Senior Auditor
Vonetta Jackson, Auditor
Telephone: 713-869-8425

2. **Market Oversight Section**

William B. Travis Building
1701 North Congress Avenue
Austin, Texas 78701

Mailing Address:
P. O. Box 12967
Austin, Texas 78711

Mark Evarts, Director
Amy Bruce, Financial Analyst
Christina Poole, Financial Analyst
Claudia Godoy, Financial Analyst
Frank Tomicek, Financial Analyst
Sarah Montoya-Foglesong, Financial Analyst
Andrea Maxwell, Research Specialist II Team Lead
Erik Gardner, Customer Service Representative IV
Janet Sims, Customer Service Representative IV
Sheila Mendoza, Research Specialist
Telephone: 512-463-7167

D. Audit Forms

1. Gas Utility Tax and Annual Forms available at <http://www.rrc.state.tx.us/gas-services/forms/>.
2. Copies of Gas Utility Annual Reports available on Neibus at: https://rrcresearch3.neibus.com/esd3-rrc/index.php?_module=esd&_action=keysearch&profile=13.

3. Information relating to any of the above, are available for review at the William B. Travis Building, Gas Services Department, 9th Floor, 1701 North Congress. All requests for copies must be made in writing and should be addressed to the Audit Section. Copies will be provided for a fee, depending on the volume of copy work desired, allow a minimum of ten business days for completion of requests.
4. Inquiries regarding copies should be directed to the Audit Section at (512) 463-7022 or fax your request to 512-475-3180.

E. Market Oversight Section Forms

1. Annual Earnings and Monitoring Report available at <http://www.rrc.texas.gov/media/6085/annualearningsmonitoringreport.pdf>
2. Interim Cost Recovery and Rate Adjustment Report available at <http://www.rrc.texas.gov/media/6084/newinfrastructure.pdf>.

F. Gas Utility Docket Information

1. Orders and Proposals for Decision published on the Commission's web site at: <http://www.rrc.texas.gov/hearings/dockets/gas-utility-dockets/>
2. Gas Utility Dockets available on Neubus at <https://rrcsearch3.neubus.com/esd3-rrc/index.php?module=esd&action=keysearch&profile=14>.

G. Natural Gas Tariff Filings

1. Questions pertaining to the filing of tariffs and/or quality of service rules should be directed to Andrea Maxwell, Janet Sims, Sheila Mendoza or Virgie Frausto at (512) 463-7167.
2. Natural Gas Tariffs and Rate Schedules available at <http://www.rrc.texas.gov/gas-services/natural-gas-tariffs-and-rate-schedules/>.

H. Common Carrier Pipeline Tariff Filings

1. Questions pertaining to the filing of common carrier pipeline tariffs should be directed to Sheila Mendoza at 512-463-7023.
2. Common Carrier Pipeline Tariffs available at <http://www.rrc.texas.gov/gas-services/common-carrier-pipeline-tariffs/>.

I. Propane Distribution Systems

1. Propane distribution price cap information is available at: <http://www.rrc.texas.gov/gas-services/propane-distribution-systems/>.

J. Curtailment Plan (Gas Utility Docket 489)

1. Curtailment questions should be referred to 512-463-7167 or by email at naturalgascurtailment@rrc.texas.gov.
2. Curtailment reports made during normal business hours, Monday through Friday 8:00 a.m. to 5:00 p.m., should be made to 512-463-7167.
3. Curtailment reports made after hours or during holidays, should be made to 512-463-6788.

K. Compliance Filings

1. Questions regarding gas utilities docket compliance filing requirements should be referred to Christina Poole at 512-463-7167 or by email at GUD_Compliance@rrc.texas.gov.

L. Complaints and Inquiries

1. Residential and Commercial Propane and Natural Gas Complaints should be made at GasComplaints@rrc.texas.gov or by phone at 512-463-7167.

2. Informal Gas Purchasing, Selling, Transportation or Gathering Practice Complaints should be submitted online at <http://www.rrc.texas.gov/gas-services/complaint-filing/informal-gas-transportation-purchase-complaint-preliminary-information-online-form/> or at 512-463-7167.
3. Informal Complaint Preliminary Information form available at <http://www.rrc.texas.gov/media/5671/informal-complaint-preliminary-information.pdf>.

M. Non-Submetered Master Meter Disconnections

1. Municipalities wishing to opt in receiving notice from utilities when non-submetered master metered multifamily property is subject to disconnection of service due to non-payment can do so at <http://www.rrc.texas.gov/gas-services/non-submetered-master-meter-disconnections/>.

N. Texas Utilities Codes

1. Available through the State of Texas website at <http://www.statutes.legis.state.tx.us>.

O. Texas Administrative Codes

1. Available at the State of Texas website at:
[http://texreg.sos.state.tx.us/public/readtac\\$ext.ViewTAC?tac_view=4&ti=16&pt=1&ch=7](http://texreg.sos.state.tx.us/public/readtac$ext.ViewTAC?tac_view=4&ti=16&pt=1&ch=7).

P. Pending RRC Rules and Regulations

1. Pending rules and regulations available at <http://www.rrc.state.tx.us/general-counsel/rules/>.

Q. Proposed Form Amendments (PFD):

1. PFDs available at <http://www.rrc.state.tx.us/about-us/resource-center/forms/proposed-form-changes/>.

R. Hearings and Legal Analysis

1. Anyone wishing to obtain copies of appendices to Orders appearing in Section 5 of this Bulletin should contact the General Counsel Division at 512-463-7149.

S. Status of Pending Cases

1. The status of all pending cases listed in Section 3 of this Bulletin is for informational purposes only and is complete up to the time of printing of this Bulletin. For a more accurate status of pending cases, please call the General Counsel Division at 512-463-7149.